

# How to Reschedule Your Ticket or Rental

1. Visit the [Webstore](http://www.ski49n.com) www.ski49n.com

2. Log into “My Account” by entering your email address and clicking “Load My Account”

If you forgot your password, please select “Reset Password”, then “Send Password Reset Email” and follow the instructions.

3. Select Upcoming Visits. Check the desired box(es). Click ‘Reschedule Items’

The screenshot shows the 'My Account' page with a navigation bar containing 'Upcoming Visits', 'Season Passes', 'Orders', 'Giftcards', 'Forms/Waivers', 'Group Registrations', 'Lift Scans', 'Rentals', and 'Hotel Stays'. Below the navigation bar, the 'Upcoming Visits' section displays a table with the following data:

Item	Qty	Visit Date/Time	Reschedule?
Adult (Ages 18-69) - Full Day Lift Ticket	1	Fri, Nov 22, 2024 - All Day	<input type="checkbox"/>
Adult (Ages 18-69) - Full Day Lift Ticket	1	Fri, Nov 22, 2024 - All Day	<input type="checkbox"/>

A red button labeled 'Reschedule Items' is located at the bottom right of the table.

4. Choose a new date/time to reschedule. The adjusted balance will be visible if it applies.

The screenshot shows the 'Reschedule Items' page with the following information:

Item: Adult (Ages 18-69) - Full Day Lift Ticket

Original Date/Time: Fri, Nov 22, 2024 - All Day

New Date/Time: Select new Date/Time below - Reschedule fee is listed next to each date/time

Total Due to Reschedule:

The dropdown menu is open, showing the following options:

- ✓ Please Select
- Sat, Nov 23, 2024 - All Day - \$5.00
- Sun, Nov 24, 2024 - All Day - \$5.00
- Mon, Nov 25, 2024 - All Day - No Extra Charge
- Tue, Nov 26, 2024 - All Day - No Extra Charge
- Fri, Nov 29, 2024 - All Day - \$7.00
- Sat, Nov 30, 2024 - All Day - \$16.00
- Sun, Dec 01, 2024 - All Day - \$16.00
- Mon, Dec 02, 2024 - All Day - \$7.00
- Tue, Dec 03, 2024 - All Day - \$7.00
- Fri, Dec 06, 2024 - All Day - \$16.00
- Sat, Dec 07, 2024 - All Day - \$29.00
- Sun, Dec 08, 2024 - All Day - \$29.00
- Mon, Dec 09, 2024 - All Day - \$7.00
- Tue, Dec 10, 2024 - All Day - \$7.00
- Fri, Dec 13, 2024 - All Day - \$16.00
- Sat, Dec 14, 2024 - All Day - \$29.00
- Sun, Dec 15, 2024 - All Day - \$29.00
- Mon, Dec 16, 2024 - All Day - \$7.00
- Tue, Dec 17, 2024 - All Day - \$7.00
- Fri, Dec 20, 2024 - All Day - \$16.00
- Sat, Dec 21, 2024 - All Day - \$39.00
- Sun, Dec 22, 2024 - All Day - \$39.00
- Mon, Dec 23, 2024 - All Day - \$39.00
- Wed, Mar 12, 2025 - All Day - \$7.00

Questions? Please reach out to [Sales@ski49n.com](mailto:Sales@ski49n.com)