

Season Pass Reimbursement/Credit Policy

Season Pass reimbursement, credit, or transfer will only be considered if:

- **Season Pass Insurance was purchased at the time of the original pass purchase, and;**
 - **The claim meets one of the following stipulations**
1. The pass holder becomes injured, ill, or develops a medical condition precluding the use of their pass. We strongly recommend that you reach out to us as soon as possible if you are injured and waiting for medical evaluation. All claims made based on a medical condition or injury must be accompanied by documentation of the injury, illness, or condition (i.e. a letter from the attending physician or diagnosis from the hospital or clinic where treated).
 2. The pass holder is required to relocate from their place of residence for work, to a location outside of a 200-mile radius from 49° North Mountain Resort. If the pass was purchased while already residing more than 200 miles from 49° North (based on the address supplied at the time of purchase), the claim will not qualify for reimbursement consideration. All claims based on relocation must be accompanied by documentation (i.e. a letter from the pass holder's employer or a copy of the change of address notification through the United States Post Office).

Any reimbursement/credit granted will be based on the original purchase amount, pass usage, and the date the claim was filed with the 49° North Season Pass Department, not the original date of injury or diagnosis.

**The option to transfer a pass will only be available through Nov. 30th, and only if the pass has not been used.*

Please note that all reimbursements/credits are final once issued. If your situation changes following reimbursement, you would need to repurchase the pass(es) at the current rate. No prior discount rates will be available.

The following "Date of Claim" parameters will be applied to all pass reimbursement requests for the 2026/2027 Season.

<u>Date of Claim</u>	<u>Max Reimbursement</u>
On or prior to Nov. 30, 2026	100%
On or prior to Dec. 31, 2026	75%
On or prior to Jan. 31, 2027	50%
On or prior to Feb. 15, 2027	25%

****NO CLAIMS WILL BE ACCEPTED AFTER FEBRUARY 15, 2027***

Any Reimbursement/Credit amount granted will be calculated using the following formula:

Pass Purchase Price (A) – Window Ticket Rate for Any Days Used (B) x Date of Claim Percentage (Y)
(A - B x Y = Reimbursement/Credit Amount)

Example: The pass holder purchases a Season Pass for \$719 and then skis 3 days in December and 2 days in January. On January 15th they submit a claim due to a work relocation to Texas. Five days of skiing at \$85/day = \$425 in value in day tickets ($\$719 - \$425 = \$294$). Based on the Date of Claim, the pass holder would be entitled to a reimbursement/credit of 50%, or \$147.

- Any pass revoked for misconduct will not be eligible for reimbursement. NO EXCEPTIONS!
- Non- use of a pass, for reasons other than those noted above, does not qualify for reimbursement, credit, or transfer.
- Once a claim is approved, the reimbursement/credit can take up to 4 weeks to process. Once processed, all refunds are FINAL.
- Reimbursement/credit requests for Combo Passes must be submitted to the ski area at which the original purchase took place.

Please direct any questions to the 49° North Season Pass Department at (509) 935-6649 x2 or sales@ski49n.com